

## **PROFILE DESCRIPTION**

They, or a loved one, have received care and feel thankful to their doctor, a program or institution and want to show their gratitude with a gift. Some may see their gift as an investment in the future of their own care or as a way to directly support the work of their physician.

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I was a patient at
Harborview. My doctor took
good care of me.
I will never forget and give
back when I can.

"

# **GENERATION**

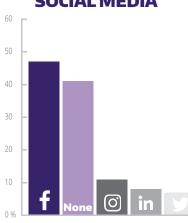


#### **INFLUENCERS**

**76%** UW Medicine faculty, researchers or physicians

**31%** A family member or loved one

# **SOCIAL MEDIA**



#### **GIVING MOTIVATION**

To support and express gratitude to their physician or care team.

# **GIVING INTERESTS**

Heart, cancer, neurology (brain tumors, Alzheimer's disease), patient care initiatives, clinical and health system areas, diabetes, Airlift Northwest, rehabilitation, ophthalmology, orthopedics, movement disorders, endowed positions, gastroenterology and hematology.

## **PAIN POINTS**

- May not feel inclined to give if they are still paying medical bills or they are focused more on healing.
- Could feel negatively about communication that isn't personalized to their situation.
- May not have a strong relationship with one person on their care team, or their primary care person may not feel inclined to help with an ask.
- Might expect immediate results or progress at a pace that isn't possible.

#### **TONE**

- Emotional and empathetic
- Personal and warm
- Nurturing and encouraging
- Sentimental

## **KEY MESSAGING**

- We are honored to have been part of restoring your health/mobility/ freedom. Your philanthropy can help us do the same for others.
- Your generous gratitude helps our care teams deliver the same compassionate, exceptional care to everyone in our community.
- Your caring support helps keep the highest caliber healthcare here, in the Pacific Northwest, while helping us expand services and access to everyone in our community.

# **TOP THREE STORY PREFERENCES**

